

TeamViewer for customers

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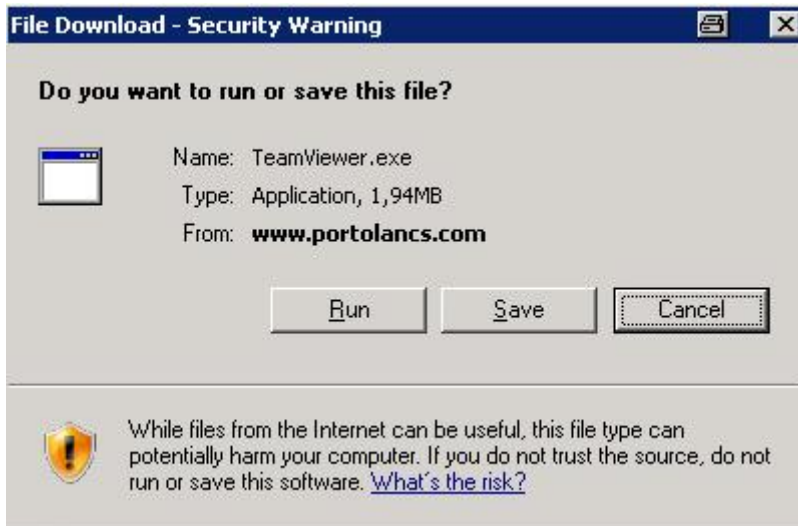
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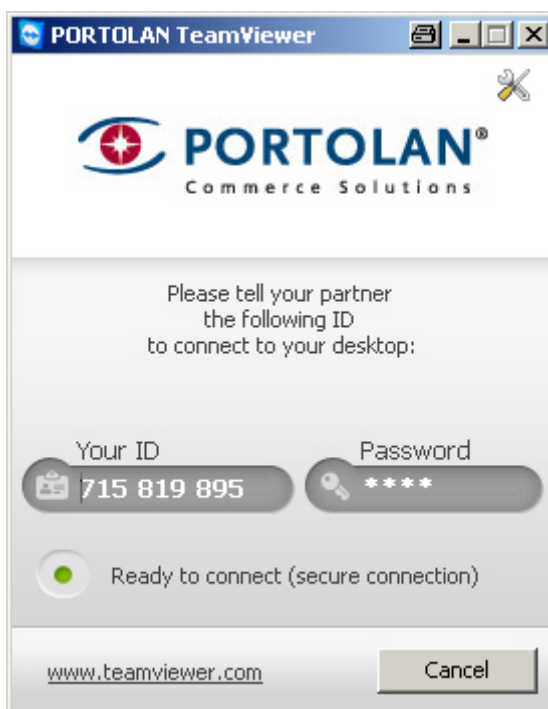
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1 Connecting to partner PC

1. Run TeamViewer.exe



2. Inform your PORTOLAN consultant about the displayed ID number.



3. The window is minimized. Connection has been started. The PORTOLAN consultant will now get displayed the desktop of your PC and is enabled to control it.

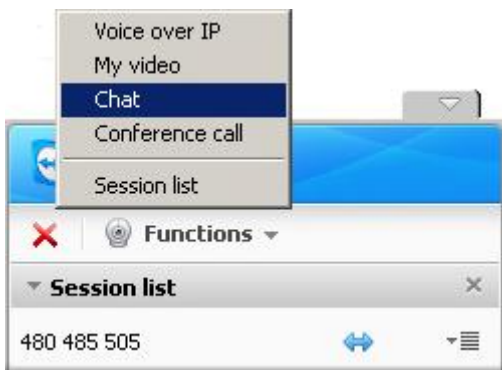
2 TeamViewer functions

The TeamViewer window will then be opened on the bottom right of the desktop.

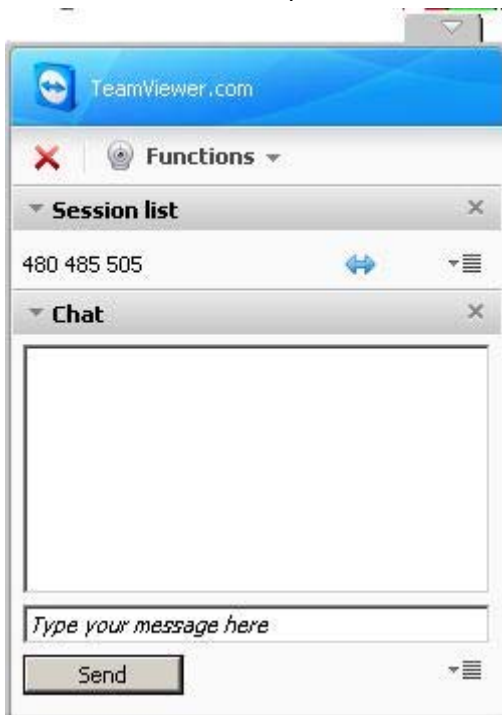


2.1 Chat

See under functions: select Chat



The chat window is opened



Enter your message and click on send. Your message will be transmitted.

2.2 Exit session

Click on the red colored cross icon in order to exit the session.

